Remote Guide

Using the 16-channel remote and the Lightwirl remote with your shades.

Home Smart Shades remotes arrive pre-paired when you order them with your shades, so you can use them as soon as the shade is installed and charged. This guide explains the two remotes we offer, in general terms. The exact labels on your handset are the ones to follow.

16-channel remote

The 16-channel remote is a slim handheld control. It can run up to 16 shades or groups, one on each channel. It is made for every Home Smart Shades motorized shade.



Pick a channel, or move a group together

Channel select

- Use the channel control on the remote to choose which shade you want to move. A light or a small display shows the active channel.
- Once the right channel is selected, use the up, down and stop controls to move that shade. A short press often jogs the shade; a press-and-hold, or a press of the opposite direction, may stop it. Use the behaviour you see on your handset.
- Keep a simple note of which channel is which room, so you do not move the wrong shade.

Group and all

- The remote can also move more than one shade at a time. Many 16-channel remotes have a group function, or an all-channel option, that sends the same command to every shade paired to that remote.
- Set each shade's upper and lower limits before you use a group or all command, so the shades stop neatly together.
- The exact control for group or all is on your remote and on the card that came with it. If you cannot find it, email support@homesmartshades.com.

Lightwirl remote

The Lightwirl remote is our premium rotary-wheel handset. It is designed for smooth, precise positioning of up to nine shades, so you can stop the fabric at a favourite mid-height as well as fully open or closed.



A wheel for smooth, precise positioning

- Select the shade you want, then use the wheel to move it. Turning the wheel is meant for fine control; the other buttons handle everyday open, close or stop, as marked on your handset.
- If you have more than one Lightwirl-paired shade, switch between them with the channel or shade control on the remote before you turn the wheel.
- As with the 16-channel remote, shades ordered with a Lightwirl remote are usually already paired. To add another shade, see the Motor Pairing and Programming Guide and the quick card included with your motor.

Everyday tips

- If the remote does not respond, come closer to the shade, change the remote battery if it has one, and confirm the motor is charged.
- Point the remote toward the motor end of the rail if a command seems missed.
- Do not stand the remote in a wet place or leave it in strong sun on a windowsill.
- To pair, unpair or reset a motor, use only the steps on the quick card included with your motor. If that card is missing, we can help at support@homesmartshades.com.

We have not listed model-specific button sequences here, because they are not the same on every motor and remote. When a step depends on your model, see the quick card included with your motor, or contact support@homesmartshades.com.